

Business Management

Randice Nelson

Jan 27-31

Description: Although conflicts can be destructive to businesses and organizations, they can bring about positive impacts if handled properly. This presentation defines conflict, investigates common causes of conflict and compares different conflict management styles. Students will learn skills to resolve conflict and the process of third party intervention.

M	Goal: To define conflict, analyze common causes of conflict and provide the solutions to resolve a conflict.	Objectives: 1. To define conflict. 2. To analyze common causes of conflict. 3. To compare five conflict management styles. 4. To learn skills to resolve conflict. 5. To explain third party intervention process.	Project
T			Present Projects
W			What is Management
Th			Being a Good Manager
F			Gmetrix